

Step 5: Complete Application

Once the application is created, please fill in all of the required information. Each application contains required data fields, question responses, and document uploads:



GENERAL INFORMATION The first page in your general information. Be sure to hit "SAVE & NEXT"

CONTACT INFORMATION The second paging is your "Residence Address" and "Mailing Address"

Note: Be sure to "VERIFY ADDRESS" after entering it. If you have trouble with this and you are on a phone, try turning your phone sideways.

PHYSICIAN / CONDITION INFORMATION The third page you will find the answers on your Physician Certification form that you received from the doctor. This was emailed to you after your visit.

QUESTIONS The fourth page has a series of questions and a signature field. (Enter full name)

DOCUMENTS Use a recent SELFIE for the "Digital Photo," your Missouri ID for "Proof of Missouri Residency" and "Government Issued ID Card," and your Certification form for the "Physician Certification Form."

Note: Please verify all of your information is correct on the Certification form to avoid future problems with being denied by Missouri. If anything is incorrect please contact the doctor's office.

PAYMENT Just click the circle. You will pay after the REVIEW, which is next.

REVIEW Verify all required items are completed and accurate. If you see any red X's, you'll need to go back to the applicable tab to complete the missing items.

PAYMENT Enter your billing information and credit/debit or check information to submit your payment to the state. You will receive confirmation of submitting your application via email.

Note: You are welcome to save the application and return to it at a later time if you need more time. Simply click save and log off. **When you return click Applications on the left menu.**

Next Step:

Once your application is submitted, it will be available for review by the MMMP. Please be sure to monitor your inbox for updates as your application is reviewed. If the MMMP finds any potential issues with your application, it may be rejected. You will receive an email notification when this occurs. Rejected applications must be corrected and resubmitted through Complia.

Support

For questions regarding application requirements, acceptable documentation, the status of your application, payments, rules, regulations, policy, or other program specific questions, please contact the MMMP directly at (866) 219-0165 or (573) 751-6580 or via email at medicalmarijuanainfo@health.mo.gov. Visit <https://health.mo.gov/safety/medical-marijuana/index.php> for detailed information surrounding the program including FAQs.

If you have technical support questions and need assistance with logging in, switching accounts, or utilizing the portal properly, please contact support-mo@mycomplia.com.

Complia support is not able to provide status updates on submitted applications. Please do not contact Complia support to ask about the status of your application. Doing so may result in processing delays.